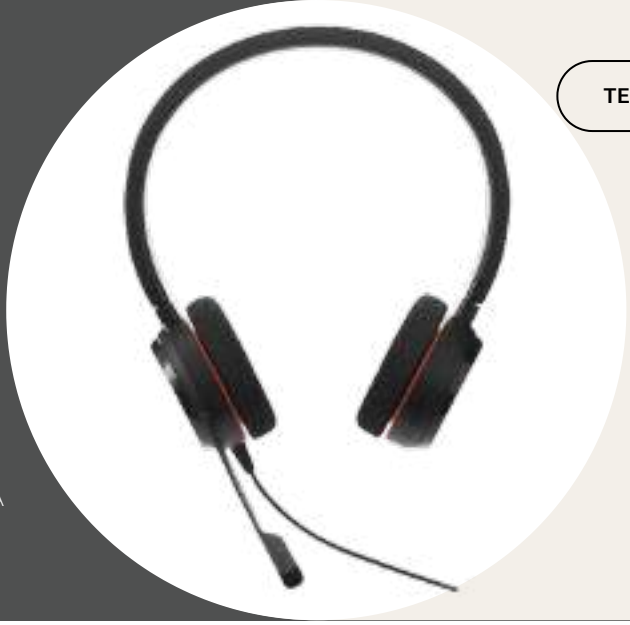
TECH SHEET

EVOLVE 20 STEREO / MONO

Professional headset with easy call management and great sound for calls and music



- Great sound for calls and music
- Call control unit for managing calls easily
- Plug-and-play connectivity
- Flexible connectivity via USB-C/A

Technical Specifications

General info	Box contents	Headset, USB controller – (call control unit), User documents
	Packaging dimensions (WxHxD)	180mm x 35mm x 230mm | 7.09in x 1.38in x 9.06in
	Main unit dimensions (WxHxD) - Stereo	170.4mm x 59.5mm x 151.2mm | 6.7in x 2.3in x 5.9in
	Main unit dimensions (WxHxD) - Mono	170.1mm x 59.5mm x 149.6mm | 6.7in x 2.3in x 5.88in
	Materials used	Foam leatherette ear cushion (variant dependent), PC & PC/ABS plastic, Stainless Steel
	Weight (stereo) w. in-line link	132g | 4.66oz
	Weight (mono) w. in-line link	104g | 3.67oz
	USB cable length	2.15m | 84.64ft
	LED features and functions	Busylight, Incoming call, Microsoft Teams notifications (SKU dependent)
	Certifications and compliance	Microsoft Teams (variant dependent), Alcatel-Lucent, Avaya, Cisco, Unify
Audio	Speaker size	28mm
	Speaker max input power	10 mW
	Speaker frequency range	150Hz - 7000Hz
	Speaker bandwidth (music mode)	20Hz - 20000Hz
	Speaker bandwidth (speak mode)	150Hz - 7000Hz
	Microphone type	Electret Condenser (ECM) Uni-Directional Microphone
	Microphone sensitivity	F=1kHz; Pin=1Pa; 0dB=1V/Pa; Min=-48dB; Max=-44dB
	User hearing protection	PeakStop™, EU Noise at Work, G616
Software & Apps	Compatible software and apps	Jabra Direct, Jabra Xpress
Fit & comfort	Headset form factor	On-ear headband
Connectivity	Connectivity	USB C or USB A
Extended info	Operating temperature	-10°C to 55°C | 14°F to 113°F
	Storage temperature	-10°C to 55°C | 14°F to 131°F

Technical Specifications

Control unit	Call controls	Yes

Product type	SKU	Description
Products	4993-823-109	Jabra Evolve 20 MS Mono
	4993-823-169	Jabra Evolve 20 - USB-C/A, MS Mono
	4993-823-189	Jabra Evolve 20 - USB-C, MS Mono
	4993-823-309	Jabra Evolve 20SE MS Mono
	4993-823-369	Jabra Evolve 20SE - USB-C/A, MS Mono
	4993-823-389	Jabra Evolve 20SE - USB-C, MS Mono
	4993-829-209	Jabra Evolve 20 UC Mono
	4993-829-269	Jabra Evolve 20 - USB-C/A, UC Mono
	4993-829-289	Jabra Evolve 20 - USB-C, UC Mono
	4993-829-409	Jabra Evolve 20SE UC Mono
	4993-829-469	Jabra Evolve 20SE - USB-C/A, UC Mono
	4993-829-489	Jabra Evolve 20SE - USB-C, UC Mono
	4999-823-109	Jabra Evolve 20 MS Stereo
	4999-823-169	Jabra Evolve 20 - USB-C/A, MS Stereo
	4999-823-189	Jabra Evolve 20 - USB-C, MS Stereo
	4999-823-309	Jabra Evolve 20SE MS Stereo
	4999-823-369	Jabra Evolve 20SE - USB-C/A, MS Stereo
	4999-823-389	Jabra Evolve 20SE - USB-C, MS Stereo
	4999-829-209	Jabra Evolve 20 UC Stereo
	4999-829-269	Jabra Evolve 20 - USB-C/A, UC Stereo
	4999-829-289	Jabra Evolve 20 - USB-C, UC Stereo
	4999-829-409	Jabra Evolve 20SE UC Stereo
	4999-829-469	Jabra Evolve 20SE - USB-C/A, UC Stereo
	4999-829-489	Jabra Evolve 20SE - USB-C, UC Stereo
Accessories	14101-45	Jabra Evolve 20 Foam Ear Cushions
	14101-46	Jabra Evolve Leather Ear Cushions (Evolve 20SE/30/30II/40/65)
	14101-47	Neoprene Pouch for Jabra Evolve 20/30/40/65

Please note: The original product SKUs (USB-C and USB-A) will be discontinued and replaced by USB-C/A SKUs in 2025

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